<table>
<thead>
<tr>
<th>Here’s what you’ve said</th>
<th>Here’s what we’ve done</th>
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| Computer are in bad conditions. Need to improve and provide more computing devices such as notebooks, laptops and IPAds. | • Purchased and installed 38 desktops for LLC Level 1 – Completed 16/12/2014  
• Purchased and setup 40 laptops – Delivered 16/12/2014 |
| Quiet Zone is not quiet. Quiet Zone rules need to be enforced by staff through patrolling. | • 100 additional privacy screens installed. Work completed 27/04/2014  
• Relocation of Express terminals from Level 2 to Level 1 to reduce student traffic and noise level. Work completed 27/04/2014  
• LLC staff patrolling Quiet Zone during peak times (11.00 – 04.00 pm)  
• In anticipation of Semester 1 of 2015, additional patrolling scheduled to enforce Quiet Zone rules (11.00 -05.00pm) |
| Prevent seat hogging in the Library | • Added “No seat hogging” signs through the Library facilities  
• Regular communication with MUSA through LLC Committee (24/04/2014 and 11/09/2014) to emphasise library rules and etiquette  
• In anticipation of Semester 1 of 2015, investigating possibility to remove student belonging when seat hogging occurs for more than 15 mns. |
| The Library is too small. We need more space and seats. | The expansion and refurbishment of LLC will be considered in 2015 as part of the campus enhancement initiative, under the guidance of Monash-appointed architect. |